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Title: **A STUDY ON ADVANCED OPTIMIZATION TECHNIQUES USED TO OPTIMIZE JIGS FOR VARIOUS APPLICATIONS**

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IDENTIFYING THE FRAUD REVIEW OF PRODUCT TO INCREASE THE CONFIDENTIALITY OF THE PRODUCT

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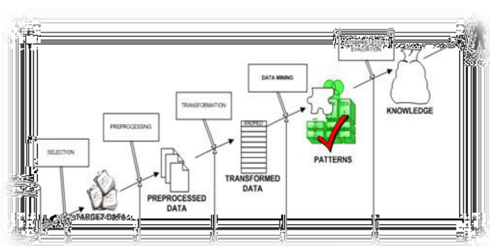
ABSTRACT: Ranking fraud in the mobile App market and e-commerce sites refers to fraudulent or deceptive activities which have a purpose of bumping up the Apps in the popularity list. Indeed, it becomes more and more frequent for App developers to use shady means, such as inflating their Apps' sales or posting phony App ratings, to commit ranking fraud. While the importance of preventing ranking fraud has been widely recognized, there is limited understanding and research in this area. To this end, in this paper, we provide a holistic view of ranking fraud and propose a ranking fraud detection system for mobile Apps. Specifically, we first propose to accurately locate the ranking fraud by mining the active periods, namely leading sessions, of mobile Apps. Such leading sessions can be leveraged for detecting the local anomaly instead of global anomaly of App rankings. Furthermore, we investigate three types of evidences, i.e., ranking based evidences, rating based evidences and review based evidences, by modeling Apps' ranking, rating and review behaviors through statistical hypotheses tests. In addition, we propose an optimization based aggregation method to integrate all the evidences for fraud detection. Finally, we evaluate the proposed system with real-world App data collected from the iOS App Store for a long time period. In the experiments, we validate the effectiveness of the proposed system, and show the scalability of the detection algorithm as well as some regularity of ranking fraud activities.

INTRODUCTION

What is Data Mining?



Structure of Data Mining

Generally, data mining (sometimes called data or knowledge discovery) is the process of analyzing data from different perspectives and summarizing it into useful information - information that can be used to increase revenue, cuts costs, or both. Data mining software is one of a number of analytical tools for analyzing data. It allows users to analyze data from many different dimensions or angles, categorize it, and

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summarize the relationships identified. Technically, data mining is the process of finding correlations or patterns among dozens of fields in large relational databases.

How Data Mining Works?

While large-scale information technology has been evolving separate transaction and analytical systems, data mining provides the link between the two. Data mining software analyzes relationships and patterns in stored transaction data based on open-ended user queries. Several types of analytical software are available: statistical, machine learning, and neural networks. **Generally, any of four types of relationships are sought:**

- **Classes**: Stored data is used to locate data in predetermined groups. For example, a restaurant chain could mine customer purchase data to determine when customers visit and what they typically order. This information could be used to increase traffic by having daily specials.

- **Clusters**: Data items are grouped according to logical relationships or consumer preferences. For example, data can be mined to identify market segments or consumer affinities.

- **Associations**: Data can be mined to identify associations. The beer-diaper example is an example of associative mining.

- **Sequential patterns**: Data is mined to anticipate behavior patterns and trends. For example, an outdoor equipment retailer could predict the likelihood of a backpack being purchased based on a consumer's purchase of sleeping bags and hiking shoes.

Data mining consists of five major elements:

1) Extract, transform, and load transaction data onto the data warehouse system.
2) Store and manage the data in a multidimensional database system.
3) Provide data access to business analysts and information technology professionals.
4) Analyze the data by application software.
5) Present the data in a useful format, such as a graph or table.

Different levels of analysis are available:

- **Artificial neural networks**: Non-linear predictive models that learn through training and resemble biological neural networks in structure.

- **Genetic algorithms**: Optimization techniques that use process such as genetic combination, mutation, and natural selection in a design based on the concepts of natural evolution.

- **Decision trees**: Tree-shaped structures that represent sets of decisions. These decisions generate rules for the classification of a dataset. Specific decision tree methods include Classification and Regression Trees (CART) and Chi Square Automatic Interaction Detection (CHAID). CART and CHAID are decision tree techniques used for classification of a dataset. They provide a set of rules that you can apply to a new (unclassified) dataset to predict which records will have a given outcome. CART segments a dataset by creating 2-way splits while CHAID segments using chi square tests to create multi-way splits. CART typically requires less data preparation than CHAID.

- **Nearest neighbor method**: A technique that classifies each record in a dataset based on a combination of the classes of the *k* record(s) most similar to it in a historical dataset (where *k*=1). Sometimes called the *k*-nearest neighbor technique.

- **Rule induction**: The extraction of useful if-then rules from data based on statistical significance.

- **Data visualization**: The visual interpretation of complex relationships in multidimensional data. Graphics tools are used to illustrate data relationships.

Characteristics of Data Mining:

- **Large quantities of data**: The volume of data so great it has to be analyzed by automated techniques e.g. satellite information, credit card transactions etc.

- **Noisy, incomplete data**: Imprecise data is the characteristic of all data collection.
- **Complex data structure**: conventional statistical analysis not possible
- **Heterogeneous data stored in legacy systems**

Benefits of Data Mining:

1) It's one of the most effective services that are available today. With the help of data mining, one can discover precious information about the customers and their behavior for a specific set of products and evaluate and analyze, store, mine and load data related to them
2) An analytical CRM model and strategic business related decisions can be made with the help of data mining as it helps in providing a complete synopsis of customers
3) An endless number of organizations have installed data mining projects and it has helped them see their own companies make an unprecedented improvement in their marketing strategies (Campaigns)
4) Data mining is generally used by organizations with a solid customer focus. For its flexible nature as far as applicability is concerned is being used vehemently in applications to foresee crucial data including industry analysis and consumer buying behaviors

5) Fast paced and prompt access to data along with economic processing techniques have made data mining one of the most suitable services that a company seek

Advantages of Data Mining:

1. Marketing / Retail:

Data mining helps marketing companies build models based on historical data to predict who will respond to the new marketing campaigns such as direct mail, online marketing campaign…etc. Through the results, marketers will have appropriate approach to sell profitable products to targeted customers Data mining brings a lot of benefits to retail companies in the same way as marketing. Through market basket analysis, a store can have an appropriate production arrangement in a way that customers can buy frequent buying products together with pleasant. In addition, it also helps the retail companies offer certain discounts for particular products that will attract more customers.

2. Finance / Banking

Data mining gives financial institutions information about loan information and credit reporting. By building a model from historical customer's data, the bank and financial institution can determine good and bad loans. In addition, data mining helps banks detect fraudulent credit card transactions to protect credit card's owner.

3. Manufacturing

By applying data mining in operational engineering data, manufacturers can detect faulty equipments and determine optimal control parameters. For example semi-conductor manufacturers has a challenge that even the conditions of manufacturing environments at different wafer production plants are similar, the quality of wafer are lot the same and some for unknown reasons even has defects. Data mining has been applying to determine the ranges of control parameters that lead to the production of golden wafer. Then those optimal control parameters are used to manufacture wafers with desired quality.

4. Governments

Data mining helps government agency by digging and analyzing records of financial transaction to build patterns that can detect money laundering or criminal activities.

5. Law enforcement:

Data mining can aid law enforcers in identifying criminal suspects as well as apprehending these criminals by examining trends in location, crime type, habit, and other patterns of behaviors.

6. Researchers:

Data mining can assist researchers by speeding up their data analyzing process; thus, allowing those more time to work on other projects.

2. RESEARCH:

1) A flexible generative model for preference aggregation

Many areas of study, such as information retrieval, collaborative filtering, and social choice face the preference aggregation problem, in which multiple preferences over objects must be combined into a consensus ranking. Preferences over items can be expressed in a variety of forms, which makes the aggregation problem difficult. In this work we formulate a flexible

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probabilistic model over pairwise comparisons that can accommodate all these forms. Inference in the model is very fast, making it applicable to problems with hundreds of thousands of preferences. Experiments on benchmark datasets demonstrate superior performance to existing methods .

2) Detecting spam web pages through content analysis

In this paper, we continue our investigations of "web spam": the injection of artificially-created pages into the web in order to influence the results from search engines, to drive traffic to certain pages for fun or profit. This paper considers some previously-undescribed techniques for automatically detecting spam pages, examines the effectiveness of these techniques in isolation and when aggregated using classification algorithms. When combined, our heuristics correctly identify 2,037 (86.2%) of the 2,364 spam pages (13.8%) in our judged collection of 17,168 pages, while misidentifying 526 spam and non-spam pages (3.1%).

3) Spotting opinion spammers using behavioral footprints

Opinionated social media such as product reviews are now widely used by individuals and organizations for their decision making. However, due to the reason of profit or fame, people try to game the system by opinion spamming (e.g., writing fake reviews) to promote or to demote some target products. In recent years, fake review detection has attracted significant attention from both the business and research communities. However, due to the difficulty of human labeling needed for supervised learning and evaluation, the problem remains to be highly challenging. This work proposes a novel angle to the problem by modeling spamicity as latent. An unsupervised model, called Author Spamicity Model (ASM), is proposed. It works in the Bayesian setting, which facilitates modeling spamicity of authors as latent and allows us to exploit various observed behavioral footprints of reviewers. The intuition is that opinion spammers have different behavioral distributions than non-spammers. This creates a distributional divergence between the latent population distributions of two clusters: spammers and non-spammers. Model inference results in learning the population distributions of the two clusters. Several extensions of ASM are also considered leveraging from different priors. Experiments on a real-life Amazon review dataset demonstrate the effectiveness of the proposed models which significantly outperform the state-of-the-art competitors.

4) Unsupervised rank aggregation with domain-specific expertise

Consider the setting where a panel of judges is repeatedly asked to (partially) rank sets of objects according to given criteria, and assume that the judges' expertise depends on the objects' domain. Learning to aggregate their rankings with the goal of producing a better joint ranking is a fundamental problem in many areas of Information Retrieval and Natural Language Processing, amongst others. However, supervised ranking data is generally difficult to obtain, especially if coming from multiple domains.

Therefore, we propose a framework for learning to aggregate votes of constituent rankers with domain specific expertise without supervision. We apply the learning framework to the settings of aggregating full rankings and aggregating top-k lists, demonstrating significant improvements over a domain-agnostic baseline in both cases.

EXISTING SYSTEM:

- In the literature, while there are some related work, such as web ranking spam detection, online review spam detection and mobile App recommendation, the problem of detecting ranking fraud for mobile Apps is still under-explored.
- Generally speaking, the related works of this study can be grouped into three categories.
- The first category is about web ranking spam detection.
- The second category is focused on detecting online review spam.
- Finally, the third category includes the studies on mobile App recommendation

DISADVANTAGES OF EXISTING SYSTEM:

- Although some of the existing approaches can be used for anomaly detection from historical rating and review records, they are not able to extract fraud evidences for a given time period (i.e., leading session).
- Cannot able to detect ranking fraud happened in Apps' historical leading sessions
- There is no existing benchmark to decide which leading sessions or Apps really contain ranking fraud.

PROPOSED SYSTEM:

- We first propose a simple yet effective algorithm to identify the leading sessions of each App based on its historical ranking records. Then, with the analysis of Apps' ranking behaviors, we find that the fraudulent Apps often have different ranking patterns in each leading session compared with normal Apps. Thus, we characterize some fraud evidences from Apps' historical ranking records, and develop three functions to extract such ranking based fraud evidences.
- We further propose two types of fraud evidences based on Apps' rating and review history, which reflect some anomaly patterns from Apps' historical rating and review records.
- In Ranking Based Evidences, by analyzing the Apps' historical ranking records, we observe that Apps' ranking behaviors in a leading event always satisfy a specific ranking pattern, which consists of three different ranking phases, namely, rising phase, maintaining phase and recession phase.

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- In Rating Based Evidences, specifically, after an App has been published, it can be rated by any user who downloaded it. Indeed, user rating is one of the most important features of App advertisement. An App which has higher rating may attract more users to download and can also be ranked higher in the leaderboard. Thus, rating manipulation is also an important perspective of ranking fraud.
- In Review Based Evidences, besides ratings, most of the App stores also allow users to write some textual comments as App reviews. Such reviews can reflect the personal perceptions and usage experiences of existing users for particular mobile Apps. Indeed, review manipulation is one of the most important perspective of App ranking fraud.

ADVANTAGES OF PROPOSED SYSTEM:

- The proposed framework is scalable and can be extended with other domain generated evidences for ranking fraud detection.
- Experimental results show the effectiveness of the proposed system, the scalability of the detection algorithm as well as some regularity of ranking fraud activities.
- To the best of our knowledge, there is no existing benchmark to decide which leading sessions or Apps really contain ranking fraud. Thus, we develop four intuitive baselines and invite five human evaluators to validate the effectiveness of our approach Evidence Aggregation based Ranking Fraud Detection (EA-RFD).

3. IMPLEMENTATION

Mining Leading Sessions:

In the first module, we develop our system environment with the details of App like an app store. Intuitively, the leading sessions of a mobile App represent its periods of popularity, so the ranking manipulation will only take place in these leading sessions. Therefore, the problem of detecting ranking fraud is to detect fraudulent leading sessions. Along this line, the first task is how to mine the leading sessions of a mobile App from its historical ranking records. There are two main steps for mining leading sessions. First, we need to discover leading events from the App's historical ranking records. Second, we need to merge adjacent leading events for constructing leading sessions.

Ranking Based Evidences:

In this module, we develop Ranking based Evidences system. By analyzing the Apps' historical ranking records, web serve that Apps' ranking behaviors in a leading event always satisfy a specific ranking pattern, which consists of three different ranking phases, namely, rising phase, maintaining phase and recession phase. Specifically, in each leading event, an App's ranking first increases to a peak position in the leaderboard (i.e., rising phase), then keeps

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such peak position for a period (i.e., maintaining phase), and finally decreases till the end of the event (i.e., recession phase).

Rating Based Evidences:

In the third module, we enhance the system with Rating based evidences module. The ranking based evidences are useful for ranking fraud detection. However, sometimes, it is not sufficient to only use ranking based evidences. For example, some Apps created by the famous developers, such as Gameloft, may have some leading events with large values of u1 due to the developers' credibility and the "word-of-mouth" advertising effect. Moreover, some of the legal marketing services, such as "limited-time discount", may also result in significant ranking based evidences. To solve this issue, we also study how to extract fraud evidences from Apps' historical rating records.

Review Based Evidences:

In this module we add the Review based Evidences module in our system. Besides ratings, most of the App stores also allow users to write some textual comments as App reviews. Such reviews can reflect the personal perceptions and usage experiences of existing users for particular mobile Apps. Indeed, review manipulation is one of the most important perspective of App ranking fraud. Specifically, before downloading or purchasing a new mobile App, users often first read its historical reviews to ease their decision making, and a mobile App contains more positive reviews may attract more users to download. Therefore, imposters often post fake reviews in the leading sessions of a specific App in order to inflate the App downloads, and thus propel the App's ranking position in the leader board.

Evidence Aggregation:

In this module we develop the Evidence Aggregation module to our system. After extracting three types of fraud evidences, the next challenge is how to combine them for ranking fraud detection. Indeed, there are many ranking and evidence aggregation methods in the literature, such as permutation based models

score based models and Dempster-Shafer rules . However, some of these methods focus on learning a global ranking for all candidates. This is not proper for detecting ranking fraud for new Apps. Other methods are based on supervised learning techniques, which depend on the labeled training data and are hard to be exploited. Instead, we propose an unsupervised approach based on fraud similarity to combine these evidences.

4. CONCLUSION

In this paper, we developed a ranking fraud detection system for mobile Apps. Specifically, we first showed that ranking fraud happened in leading sessions and provided a method for mining leading sessions for each App from its historical ranking records. Then, we identified ranking based evidences, rating based evidences and review based evidences for detecting ranking fraud. Moreover, we proposed an optimization based aggregation method to integrate all the evidences for evaluating the credibility of leading sessions from mobile Apps. An unique perspective of this approach is that all the evidences can be modeled by statistical hypothesis tests, thus it is easy to be extended with other

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evidences from domain knowledge to detect ranking fraud. Finally, we validate the proposed system with extensive experiments on real-world App data collected from the Apple's App store. Experimental results showed the effectiveness of the proposed approach. In the future, we plan to study more effective fraud evidences and analyze the latent relationship among rating, review and rankings. Moreover, we will extend our ranking fraud detection approach with other mobile App related services, such as mobile Apps recommendation, for enhancing user experience.

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