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## Describe the increase of legal knowledge of citizens in obtaining a cadastre passport through infographics

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**Abstract:** The use of infographics to improve the legal knowledge of citizens when obtaining a cadastral passport is highly effective. The success of infographics lies in the fact that the information it contains is easy to read, understand and remember, which helps citizens to use the cadastral service correctly and actively.

**Keywords:** Infographics, cadastral passport, type of law, cadastral service

### Introduction

The rapid development of e-government in Uzbekistan and the introduction of web technologies for the provision of public services requires interaction with the public. In the concept of e-government, this interaction is called e-participation. Electronic participation means public participation in government decision-making and public policy development using information technology. Currently, the cadastral service should be distinguished as an active participant in e-government. The reason is that the employee of the cadastral service is also a client of the cadastral service, i.e. e-government services are used by both individuals and legal entities. Individuals and legal entities using the cadastral service, i.e. citizens should easily acquire legal knowledge and easily understand the essence of the legislation when obtaining a cadastral passport for an existing property. Of course, it is easy for a specialist to improve his knowledge by studying legislation, but for ordinary people, that is, citizens, this can be a difficult process. Therefore, the use of infographics in improving the legal knowledge of citizens when obtaining a cadastral passport is highly effective. The success of infographics is that the information it contains is easy to read, understand, and

remember, which helps citizens to use the cadastral service correctly and actively.

Infographics (Latin informatio - comprehension, explanation, presentation; etc. Greek. γραφικός- written, γράφω- write) - is a graphical way of presenting information, data and knowledge, the purpose of which is to present complex information quickly and accurately. One of the forms of graphic and communication design.

An infographic is a visualization of information or ideas that aims to convey complex information to the audience quickly and clearly. In addition to images, infographics can include graphs, charts, study guides, tables, maps, and lists. One of the most important indicators of the UN study on the development of e-government in the world is the e-Participation Index, which assesses the use of ICT in the interaction of citizens and businesses with government and local governments around the world. In the 2016 e-participation ranking, Uzbekistan rose 24 places (from 71st place in 2014 to 47th place in 2016). UN experts have given a positive assessment to the portals of public utilities (ye-kommunal.uz), open data (data.gov.uz) and discussion of regulatory documents (regulation.gov.uz) in Uzbekistan. emphasized the importance of ensuring openness and transparency in working with. In



this regard, it is important to raise awareness among government officials and the public about what e-participation is and what needs to be done to develop it.

For example, we will study as an example the infographic information that citizens need to obtain a cadastral passport, and you will also be convinced:

Figure 1



Figure 2





Figure 3



This infographic reflects the main forms of electronic participation, methodology and evaluation criteria, the capabilities of existing electronic platforms in Uzbekistan, as well as the main directions for further development of electronic participation in our country.

The infographic electronic portal belonging to the sector is a channel of the Cadastre Chamber of the Cadastre Agency under the Tax Committee.



Infographics is the development and adoption of normative documents on standardization in the Republic of Uzbekistan.

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